

## TELEHEALTH INFORMED CONSENT FORM

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| Patient Name: DOB:  |
| Insurance Policy: SS#   |
| Consulting Provider Name Seeing Patient via Telehealth:   |
| You are going to have a clinical encounter using videoconferencing technology. You will be able to hear and see the                     |
| provider and they will be able to hear and see you, via a computer. The information shared between you and the                          |
| provider may be used for diagnosis, therapy, follow-up and/or education.  |
| Intended Benefits:  |
| *Reduction of travel for you and the provider   |
| *Obtain additional access of services from providers at distant sites   |
| *You can remain at home and continue to receive quality healthcare services   |
| How it Works:   |
| You will be introduced to the provider and anyone else who is in the room with the provider. You may ask questions                      |
| of the provider or any telemedicine staff in the room with you. If you are not comfortable with seeing a provider on                    |
| Video conference technology, you may reject the use of the technology and schedule a traditional face-to-face                           |
| encounter at any time. Safety measures are implemented to ensure that this encounter is secure, and no part of the                      |
| encounter will be recorded without your written consent.  |
| Potential Risks:  |
| There are possible risks associated with the use of telemedicine which include, but may not be limited to:                              |
| *Technology problems may delay the medical evaluation and treatment for today's encounter.  |
| *The provider may determine that the encounter is yielding sufficient information to make an appropriate clinical                       |
| decision.   |
| *In very rare instances, security protocols could fail, causing a breach of privacy of personal medical information.                    |
| By Signing this Form, I understand the following:   |
| I understand that the laws that protect privacy and confidentiality of medical information also apply to                                |
| telemedicine, and that no information obtained in the use of telemedicine which identifies me will be disclosed                         |
| to researchers or other entities without my consent.  |
| 2. I understand that I have the right to withdraw my consent to the use of telemedicine in the course of my care                        |
| at any time, without affecting my right to future care or treatment.  |
| 3. I understand that if the provider believes I would be better served by a traditional face-to-face encounter, they                    |
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| may, at any time stop the telehealth visit and schedule a traditional face-to-face visit.   |
| 4. I understand that I may anticipate benefits from the use of telemedicine in my care, but that no results can be                      |
| guaranteed or assured.  |
| 5. I agree that I may be responsible to the facility for charges resulting from the services rendered using                             |
| videoconferencing technology at their prevailing rates.   |
| Patient Consent to the Use of Telemedicine for Behavioral Health Services:  |
| I have read and understand the information provided above regarding telemedicine, and all of my questions have                          |
| been answered to my satisfaction. I hereby give my informed consent for the use of telemedicine in my care.                             |
| I hereby authorize <u>Catalyst Health &amp; Wellness</u> to use telemedicine in the course of my diagnosis and treatment. (Agency Name) |
| Signature of Patient (or authorized person)Date/Time  |
| If authorized signer, relationship to patient   |
| Data/Time   |

\_\_\_\_ Date/Time \_\_\_\_

Witness \_\_\_\_\_